

Shahbaz Hussain

I am a final-year Optometry student at Cardiff University looking to secure a pre-registration position starting in 2021.

I have more than five years' experience in retail and voluntary work, this includes working in a Specsavers opticians. Through these experiences I have developed communication, organisation and teamwork skills.

Work Experience

Optical Assistant, Specsavers Newport (Friars Walk) - September 2019- March 2020 (part-time)

- Operated many pre-testing machines such as the Humphreys visual fields machine.
- Tactfully resolved any customer concerns via telephone, ensuring that they were satisfied with the service provided.
- Completed admin work such as faxing, filing and processing customer referral letters.
- Aided patients in finding, collecting and adjusting their desired spectacle frames.

Warehouse Operative, Yodel Oldham - June 2018- September 2018 (part-time)

- After my first year at university, I worked part-time at Yodel as a Warehouse Operative to fund my studies for the following academic year, as university can be financially straining.
- I worked as part of a team in a high-pressured environment to ensure all deliveries were processed both accurately and swiftly.

Shop Assistant, Imran Food Store, Ashton-Under-Lyne - March 2012- 2017 (part-time)

- Provided excellent customer service skills by having a friendly, welcoming approach and ensuring shelves were stocked at peak shopping times.
- Utilized my communication and numeracy skills by contacting wholesalers and customers regarding payments, deliveries and collections.
- Demonstrated my ability to work flexible shifts when required, e.g., seasonal periods such as Christmas.

Relevant Voluntary Work

Student Representative, Cardiff School of Optometry (2 years)

I volunteered as the student representative for my cohort in both my 1st and 3rd year of study. The reason I decided to volunteer is because I wanted to make a positive impact on the wellbeing of my fellow peers. I was able to sit on student-staff panels with senior staff members, where I communicated the concerns and needs of the students in my cohort. This has been especially rewarding and however, sometimes it has been difficult during the current academic year due to the COVID-19 crisis, as the concerns and worries of the students have increased significantly.

71 Burlington Avenue
Oldham
OL8 1AR

07784862645
shahbazhaych@gmail.com

Project Coordinator and Ambassador, Gainsborough Youth Movement, Oldham
- June 2014- June 2019

- Worked as part of a team of five to provide support and advice to children from a deprived area through various workshops and activities.
- As well as that, we raised awareness and protected them from rising problems in the local community such as the juvenile arrests and drug abuse via regular discussions, a youth centre, drug awareness workshops and weekly football coaching sessions.

Positions of Responsibility

- Project Coordinator and Ambassador, Gainsborough Youth Movement, Oldham (June 2014- June 2015).
- The National Citizen Service Youth Board Member for Greater Manchester (July 2015-April 2016).

Education

Cardiff University BSc Optometry – September 2017 - present

I am currently studying a BSc in Optometry. I have gained a detailed understanding of how to perform a full sight test under the supervision of qualified optometrists. I have a passion for dispensing and have great knowledge of a range of spectacles and how to dispense them.

Oldham Sixth Form College - September 2015 - July 2017

GCE A level- ABB

Hathershaw Technology College - September 2010 - July 2015

10 GCSEs: A*-C grades including, English Maths and Science.

Interests

In my free time I enjoy singing and have had the opportunity to perform at many charity events, on tv channels and radio stations. I also enjoy cycling and playing football.